



HOW TO REMOVE PERSYSTENT CLIENT

REMOVAL STEPS

1. STOP ALL THE FOLLOWING PERSYSTENT SERVICES

- Persistentclient
- Persistentupdater
- ptcproxyservice

2. FROM A COMMAND PROMPT, TYPE:

- **sc delete persistentclient** and press enter;
- **sc delete persistentupdater** and press enter;
- **sc delete ptcproxyservice** and press enter;

3. FROM THE WINDOWS DISK MANAGEMENT:

- Delete the hidden cache partition
- Resize drive

4. DELETE THE FOLLOWING DIRECTORIES:

- C:\Program Files\Persistent
- C:\Windows\System32\persistentcache
- -or-
- C:\Program Files (x86)\Persistent
- C:\Windows\SysWOW64\persistentcache

NOTE *It may also be necessary to remove Persistent from Add/Remove Programs.*

5. REBOOT COMPUTER

Copyright © 2017 Utopic Software.

All rights reserved. Printed in the United States of America.

Information in this document is subject to change without notice. Persistent Software makes no warranties, express, implied, or statutory, as to the information in this document. This document contains proprietary information protected by copyright. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, without written permission of Utopic Software, 1215 E 6th Avenue, Tampa, FL 33605, except as specified in the Product Warranty and License Terms.

Persistent® Suite logos are registered trademarks; Persistent Suite is a trademark of Persistent Software.

