



EDUCATION OVERVIEW



Persysent Suite offers schools an effective solution that provides distinct "wins" across the organization in support mission critical goals such as:

- Ensuring PC availability and productivity.
- Maintain the integrity of multi-user PCs like self-serve kiosks and libraries.
- Preserving a compliant & secure environment.
- Self-healing capability allows computer lab PCs to be reset to desired settings before the beginning of every class.
- Solving a multitude of break/fix issues quickly; returning students/faculty to productivity in under a minute.
- Expanding ROI /doing "more with less"
- Removing/preventing shadow IT (unauthorized student activity).
- Lifecycle automations drives down TCO and creates cost-effective and predictable PC performance.

CONTACT US TO SCHEDULE A DEMO

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Make a qualitative and measurable impact for educational institutions

Solving IT challenges not typically encountered in corporate settings



Educational institutions face unique IT challenges that derive from servicing diverse IT needs of faculty, staff and students. These include under-supervised multi-user PCs in places like kiosks and libraries, the need to regulate and restore classroom computer labs, the oversight of loaner PCs to students, and support a variety of faculty and administration business needs.

Persysent's wide array of integrated capabilities and proprietary technological differences make a qualitative and measurable impact for schools, colleges, universities and other educational institutions of various sizes and scopes.

USE CASES FOR EDUCATION ORGANIZATIONS--End-to-End Automation Overview

- **Self-healing:** *Provide cost-effective help desk and responsive PC support*
- **Zero-Touch:** *Maintain re-applicable homogenous compute environment for classrooms including curricula-supporting apps*
- **Secure Hard Drive Wipe:** *Remote wipe capability controls "loaner" PCs provided to students, guests, promotes compliant re-assignment*
- **OS Migration:** *workspace transformation, keeping current*
- **PC Refresh:** *Manage multiple images for multiple computer labs applying multiple curricula*
- **Disaster Recovery:** *Response and audit*



Maintain the integrity of multi-user PCs Because most of these independent PCs are under-supervised, they're often open to a variety of abuses including the introduction of unauthorized downloads and files, malware, and other activities that are outside of school usage policies. These abuses often lead to catastrophic hard drive failure, potentially spread virus infections and require intensive repairs. However, IT can schedule that these devices are rebooted daily (applying Persysent's self-healing capability) and automatically returned to their complaint, desired state.

Persysent pays off.





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Intelligent workspace transformation starts with automation



ZERO-TOUCH IMAGING: Schools and colleges rely on a unique interdependence of day-to-day business solutions, academic needs and strict compliance mandates. The challenge bridged by Persystem's zero-touch imaging capability is that it drives the need to reduce costs yet still enable a workspace transformation towards a modern IT landscape. This includes SaaS, cloud solutions and end point management while still ensuring compute availability, controlled images, and a compliant configuration. It is Persystem's automations that drive continuous value throughout the lifecycle of the PC—from initial build to periodic updates to retirement.



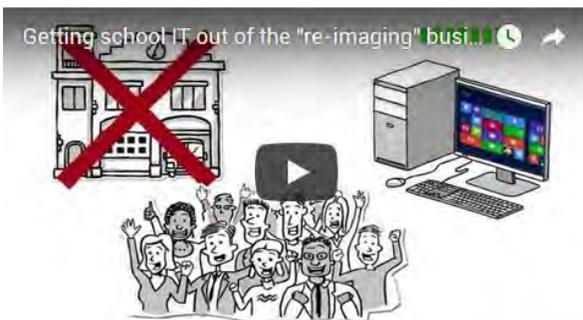
MAINTAINING CONTROL : Students and faculty love to download and deploy applications—but do it without the blessing of IT. This creates a variety of configuration, malware and security issues. This opens the floodgates to a variety of competing computing agendas and compliance problems. Persystem Suite manages images on the individual level so IT can always know what is supposed to be on a device. All unauthorized applications get removed. In addition, Persystem provides the ability to perform a complete hard drive wipe remotely should a PC be lost or stolen.



REDUCING SUPPORT INCIDENTS: Automated **self-healing** or on demand repair automatically fixes a corrupted OS back to the last known desired state in a single reboot...about 45 seconds. This not only addresses the multitude and varied of break/fix help desk calls from students and faculty, but also applies the same process to allow computer lab PCs to be reset to desired settings before the beginning of every class. Essentially this key capability allows you to fix first, troubleshoot later and *resolve issues in seconds*.



BUDGET SENSITIVITY Most schools endure budget challenges and must find ways to save dollars or extend the value from existing IT assets. The automations within Persystem Suite remove the burden of constant repair, imaging, troubleshooting, desk side visitations, and update distribution so that the time and effort spent on routine, resource-draining repairs can now be re-assigned to higher-priority tasks that support the school's mission. It is like having additional headcount without the additional cost.



How we helped:



**SEMINOLE
STATE COLLEGE**
OF FLORIDA

THE PROBLEM:

Seminole State (4 campuses and 30K students) experienced a campus-wide malware attack.

OUR ACTION:

At the time, only their science labs applied the Persystem Suite solution. They quickly realized that only these PCs had "bounced back" from the attack without suffering lingering affects that required a resource draining, costly and invasive re-imaging. These PCs returned to their ideal state in the time it took to simply reboot the devices.

RESULT:

For the lab PCs it was as if the problem never occurred. The IT staff at SSCF realized this capability would be relevant across the campus and soon applied it to every PC under their control. The college is one of the largest employers in Seminole County and now realizes a tremendous Total Economic Impact (TCO+ROI) in that they noted that the solution paid for itself in less than a month.



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