PC Refresh: Evolving from Patch to Upgrade

OPTIMIZING & EXTENDING THE PC LIFE CYCLE

Keeping your environment current and aligned with business strategies

Refreshing PCs as a corporate strategy typically happens at several stages of the PC Life Cycle:
- Modernize, automate ineffective, outdated processes and tools
- Reinforcement of corporate standards
- Realignment towards compliance
- Migration to a new platform, OS version or hardware upgrades

Persystent Suite™ facilitates the opportunity to homogenize, modernize and implement evolving business requirements. However, the PC Life Cycle Management process has become one of the more difficult functions to manage for IT organizations. With so many "moving parts," often times the difficulty is aligning the strategy and applications with the policy and processes. Persystent bridges those challenges with unique and effective automations which optimize the change/configuration management across the entire PC life cycle.

PC Refresh via Zero-Touch automates the workspace transformation process.

MANAGES EVOLVING REQUIREMENTS:
- Faster implementation of system or application updates
- Ability to adapt to new policies, updated best practices
- Incorporate legacy investments with cloud, hybrid
- Aligns, modernizes, deploys image for evolving needs

OPTIMIZES COMPUTE ENVIRONMENT
- Enables creation, distribution of controlled ideal state
- Reduces complexity and automates coordinated transitions
- Realign with compliance needs, requirements
- Applies changes to individual PCs, user groups or entire environment

REDUCES TOTAL COST OF OWNERSHIP (TCO)
- Zero-touch applies to legacy and cloud; reducing time/cost
- Increases success rates of patch, security and other updates
- Creates efficiencies to shorten time to user-readiness
- Shrinks year-over-year fleet management costs, and extends life span of assets

PC REFRESH: an agent of transformation
KEEPS PACE WITH EVOLVING WORKSPACE TRANSFORMATION GOALS

Change is constant. New technologies, new hardware, new processes occur with regularity and it falls to IT to adapt and adopt. Between new applications, expiring warranties and shifting business priorities, the compute environment will completely turn over in 3 to 4 years cycles. But, it isn’t a one-time sea change. It’s a steady process that typically replaces one-third of the computer population annually.

Ultimately, the PC Refresh process is continuous; by the time all the computers in a company are upgraded, it is time to start all over again. Persystent Suite™ applies automated zero-touch capabilities to help companies overcome cost, speed and complexity challenges associated with change, configuration, compliance management of servers, desktops, mobile devices, cloud and virtualized environments. It makes planned transformation easier to affect and easier to realize more immediate benefits.

CONTACT US TO SCHEDULE A DEMO
(813) 444-2231
sales@utopicsoftware.com
www.utopicsoftware.com
PC REFRESH OVERVIEW
Intelligent workspace transformation starts with automation

CREATING TOTAL ECONOMIC IMPACT THROUGH PC REFRESH:
PC Refresh bridges the technology challenges, current strategic initiatives and future IT consumption models. It’s no longer a consideration whether or not to upgrade assets, but rather, find the best way to effectively and efficiently drive the process. Applying automations inherent in Persystent Suite™, we generate a Total Economic Impact (TCO+ROI) through a faster, more predictable, less intrusive, more integrated and cost-sensitive process. Simply, Persystent achieves measureable TEI through:

- Modernization of hardware and infrastructure to promote strategic business requirement/alignment
- Self-healing lowers support costs and enables easier ongoing compute adjustments to moderate operating costs
- Users gain valuable productivity from stronger, reliable system performance
- Leverage efficiencies (supported by automations) to facilitate future/continuous updates and authorized changes
- Balance legacy applications with EDM, MDM, SaaS and any back end interconnectivity to reduce time, impact and offset costs of a “forklift”

ZERO-TOUCH--FULLY AUTOMATED DELIVERY OF A PC:
Zero Touch using Persystent Suite™ streamlines the refresh or OS migration/upgrade initiatives, because the installation processes are fully automated. Whether working with or in lieu of SCCM, Persystent creates and distributes a user-ready, ideal-state, compliant PC faster and with finely-tuned accuracy because of its proprietary task sequence automations. So, rather than hours, a machine is ready in minutes.

- Configurations are consistent across all enterprise PCs
- Installs all the necessary drivers, policies, apps, profiles
- In-line imaging with BitLocker, other encryption protocols cut imaging process time in half
- File-based imaging eliminates redundancies
- Hardware independent
- Deployed using multicast to multiple computers
- Eliminates manual reset on individual PCs

PROVEN PC REFRESH EXPERTISE
When it’s time to invest in updated hardware, reinvent the infrastructure to incorporate significant industry updates, or simply make performance adjustments to the existing environment, Persystent automations are the agent of transformation which improve interoperability, promote new efficiencies... and drive more value by expanding the life cycle of the fleet.

The Utopic Software team offers its unique and proven expertise to drive this initiative on your behalf. We’ve successfully guided larger and smaller enterprises to achieve workspace transformation through PC Refresh.

Based on your specific and unique needs, the Utopic team can advise, manage, train or conduct any or all of the PC Refresh process across your entire enterprise. Our PC Refresh service:

- Reduces time to market/user-readiness
- Minimizes complexity of change management
- Limits support costs through performance upgrade AND continuous self-healing capability
- Works within your strategic requirements, ensures cultural compatibility, and meet budget and time line expectations
- Designs and deploys optimizations incorporating new process, technologies, requirements
- Configures and deploys a new ideal image faster
- Schedules, verifies and validates resources, metrics
- Enables hardware reassignment/retirement
- Leverages existing legacy investments, while integrating various EMM, MDM, VDI demands
- Improves user satisfaction through performance upgrade/availability

Persystent Suite™ enjoys an established track record of refreshing and optimizing hundreds of devices per day! Our process expertise supports a faster refresh, reduced downtime, a reliable and stable result, and one reducing the complexity and cost of future change.