PC-as-a-SERVICE
Workspace Transformation

PCaaS: an agent of transformation

AUTOMATE AND MIGRATE TOWARDS A PREDICTABLE, PRECISE AND REPEATABLE LIFECYCLE

To keep pace with evolving workspace transformation goals, companies face challenges to adjust strategic processes and manage infrastructure changes which directly impact the bottom line.

Persystent's dynamic multi-function feature-set dramatically improves your compute availability, end user productivity and promotes the transformation to a PC as a service model for greater life cycle control without having to forklift or overhaul your existing infrastructure. This includes:

- Zero-touch imaging
- Continuous self-healing
- Update and maintain ideal images
- PC Refresh to modernize and automate
- Automating disaster recovery
- Integration with config and ITSM solutions
- Secure device wipe

CONTACT US TO SCHEDULE A DEMO

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CONTINUOUS VALUE THROUGH AUTOMATION

Streamlining end-to-end transformation for effective PC Lifecycle Management

PC-as-a -service (aka workspace transformation) streamlines PC management, improves productivity, and enhances security. Industry experts validate its ability to drive down TCO and more efficiently realize business benefits. Persystent Suite™ serves as the catalyst to ensure successful end-to-end digital transformations. Persystent does the *heavy lifting* in order to automate key aspects of your PC lifecycle from zero-touch imaging to self-healing break/fix remediation to secure device wipe. Our unique innovations make updating and distribution easy, faster, and wholly controlled.

Our PCaaS solution automates every stage of the PC lifecycle:

Build, deploy, configure and integrate: Eliminate hours and all the inconsistencies when applying manual labor to ensure a PC is user ready and policy compliant. Persystent Suite streamlines your build, refresh or migration initiatives, because imaging and installation processes are fully automated –whether it's one PC or an entire fleet.

Manage, Audit and Support: Persystent's automated corrective action (**self-healing**) transforms the repair and recovery process. It gets users back up and running in under a minute as if their performance or break/fix issue never happened. As important is the solution's ability to provide necessary post-incident data for reporting.

Optimize and Refresh Persystent promotes an automated means to evolve with the introduction of new technologies, compute adjustments, infrastructure growth/contraction, and adapt to best practices. Whether a patch, application update, system refresh or authorized system upgrade, Persystent ensures the compute environment is optimized.

Retirement and Reassignment: Persystent's erasure capabilities meets compliance by adhering to NIST 800-88. standards. Data erased by Persystent can't be recovered with any existing technology.

persystent SUITE™

UTOPIC software

PCaaS OVERVIEW

Intelligent workspace transformation starts with automation

ZERO-TOUCH-FULLY AUTOMATED DELIVERY OF THE PC:

Zero Touch Using Persystent Suite™ streamlines your deployment, refresh or OS migration initiatives, because the installation processes are **fully automated**. Whether working with or in lieu of SCCM, Persystent creates and distributes a user-ready, ideal-state, compliant PC faster and with fined-tuned accuracy because of its proprietary task sequence automations. So, rather than hours, a machine is ready in minutes.

- Configurations are **consistent** across all enterprise PCs
- Installs all the necessary drivers, policies, apps, profiles
- In-line imaging with BitLocker, other encryption protocols cut imaging process time in half
- File-based imaging eliminates redundancies
- Hardware independent
- Deployed using multicast to multiple computers
- Eliminates manual reset on individual PCs

SELF-HEALING SIMPLIFIES SUPPORT, OPTIMIZATION:

Self-healing is an important part of not only the continuous integrity of a PC, but the same technology that can recover a PC from a variety of break/fix or performance issues in under a minute, also ensures the ongoing optimization of the image. It effectively removes the need to re-image a PC . The self-healing process is easy. Simply reboot the PC (automatically or on-demand) and the last known desired state is seamlessly loaded before BIOS. This can include the latest changes, optimizations, patches, application updates. And, it keeps each device compliant and optimally operational.

- Recovery from nearly any break/fix incident in less than a minute... including catastrophic failure
- Automatically schedules snapshot updates to distribute and apply the latest approved state, patches, etc...
- Prevents unsanctioned changes based on policy
- Works on or off the network and/or domain
- Multiple levels of repair: including standards which preserve profiles, data.
- Works on PCs and/or servers

Utopic Software is a leading agent to facilitate workspace transformation: End-User Compute (EUC), IT Operations, Unified End Point Management (UEM), and Security strategies.

UTOPIC
software
Persystent pays off.

ZERO TOUCH AND SELF HEALING: THE PILLARS OF PCaaS

PC-as-a-Service streamlines the key aspects of your PC lifecycle. It provides the essential agility to support your evolving operational model. The central principle of this transformation: *automation.*

- Simplify PC repair/recovery (self-healing)
- Control desired state management
- Facilitate faster imaging (zero-touch)
- Support compliance and policy enforcement
- Increase patch/update distribution success
- Maintain disaster recovery protocols
- Securely retire/recycle/reassign asset
- Create ***Total Economic Impact:*** low TCO + high ROI

Drive modernization initiatives

Persystent's automation makes any transition to apply new solutions, new OS and policies faster, seamless, less intrusive, and cost-effective. It bridges the technology challenges, current initiatives and future IT consumption models to homogenize, modernize and implement evolving business requirements.

Improve integration, interoperability

With so many moving parts to oversee and maintain, the ability to seamlessly apply automations to the complex aspects of the PC lifecycle removes layers of manual intervention, and allows IT to focus resources in pursuit of business goals:

Persystent pays off:

As an agent of PCaaS and workspace transformation:

- Self-healing increases end-user productivity
- Improves success rate of change and configuration
- Streamlines provisioning, integration and management of MDM, EMM, ITSM, SCCM solutions
- Consolidates enterprise refresh process by more than 3X through the newly gained efficiencies
- Reduces hardware acquisition and build costs while minimizing manual process, deployment costs
- Promotes re-prioritization of higher value tasks which help drive revenue

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