



# PERSYSTENT SUITE™ OVERVIEW



## SELF-HEALING:

### AS A HELP DESK PROFESSIONAL... WHAT CAN YOU DO IN 45 SECONDS?

Not much, but now you can **RESTORE** and **REPAIR** a corrupted or poorly performing PC back to its last known ideal state **in 45 seconds**.

**PersysTent gets users back up and running in near real time without manual intervention.**

It seamlessly and efficiently resolves:

- Break/Fix issues
- OS corruption including malware, mis-configuration, or application drift.
- Degraded and poor PC performance
- Unsanctioned changes like unauthorized downloads, user carelessness, registry change
- Catastrophic hard drive failure

PersysTent's automated self-healing simplifies the restoration and recovery process. With single reboot, PersysTent returns any PC back to its last known desired state. It effectively removes the need to re-image a PC.

**CONTACT US TO SCHEDULE A DEMO**  
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## PERSYSTENT PAYS OFF.

**The agent of automated Workspace Transformation realizes multiple key functions, one comprehensive suite**



PersysTent Suite™ delivers measureable TCO and meaningful ROI as a dynamic and disruptive multi-function solution which dramatically **improves compute availability/end-user productivity** and system life cycles of PCs. It's a life cycle management solution that incorporates automations to facilitate control and change of the optimized state. PersysTent provides the means to streamline previously manual processes and make them **predictable, precise and repeatable**.

PersysTent Suite™ preserves PC integrity and provides automations to support PCaaS, End User Compute, Unified End Point Management, ITSM and SecOps initiatives. It's **END-TO-END AUTOMATION** works towards achieving workspace transformation.

### ZERO TOUCH:



- Streamlines image build, update, deployments
- Configs are consistent across enterprise
- File-based imaging single instance storage
- In-line processing with encryption



### SELF HEALING: *see left*

- Minimizes break/fix incidents, maintains optimized ideal state

### OS MIGRATION:



- Enables modernization initiatives via *zero-touch* automations
- Reduces complexity for coordinated transitions (incl: legacy, EMM)
- Supports Unified End-Point Management
- Facilitates faster transitions with less downtime



### PC REFRESH:

- Optimizes, replaces inefficient or outdated processes, tools
- Aligns, modernizes, implements state for evolving needs
- Facilitates updates, upgrades and best practices



### SECURE HARD DRIVE WIPE

- Complete erasure (NIST 800-88 standards, DoD recommendation)
- Compliant asset retirement, reassignment





## PERSYTENT SUITE™ OVERVIEW

Intelligent workspace transformation starts with automation



**DRIVE TRANSFORMATION THROUGH ZERO TOUCH:** As most organizations rely on state-of-the-art tools to drive their value, **maintaining a modern infrastructure** is the key to that efficacy.

Persy Tent's zero-touch processes drive the automations which enable smooth interdependence of day-to-day business requirements, real-time response to change, and strict compliance mandates. Persy Tent **enables workspace transformation** and other value-defining initiatives as well as its ongoing optimization and support.



### MAINTAINING COMPUTE AVAILABILITY AND INTEGRITY:

Automated **self-healing** (or on-demand repair) automatically fixes a corrupted OS back to the last known desired state in a single reboot... *about 45 seconds*. This addresses the multitude and varied of break/fix support calls from users, and maintains the integrity of applications and files. This key capability allows you to realize several strategic advantages:

- Reduce service costs
- Reduce repeat instances/promote root cause discovery
- Improve end-user availability/productivity/satisfaction
- Speed case resolution times
- Generate more favorable TCO for compute assets
- Streamline failed hard drive disaster recovery process



**CONTROL AND CONSISTENCY** Persy Tent Suite™ maintains its status as the *go-to solution* when organizations value the fastest, most reliable imaging processes. Whether building a base image for

a new machine or updating/refreshing the many devices under your control with an amended version, using Persy Tent reduces time, eliminates mistakes, ensures operational control, and aligns with your unique organizational best practices.

- 75% faster than others on the market
- More flexible file-level imaging, not sector by sector
- Integrates with drive encryption and compression solutions
- No roll back to Day Zero (unless required); profiles, settings are untouched
- Automated task sequencing and deployed using multicast to reduce load
- USB for remote imaging and disaster recovery capability



Utopic Software is a leading agent to facilitate workspace transformation: End-User Compute (EUC), IT Operations, Unified End Point Management (UEM), and security strategies.



# UTOPIC

software

Persy Tent pays off.

## AUTOMATE AND MIGRATE TOWARDS A PREDICTABLE, PRECISE & REPEATABLE LIFE CYCLE

Achieving your life cycle goals:

- Manage and drive modernization initiatives
- Automate PC repair/recovery (self-healing)
- Control desired state management
- Facilitate faster imaging (zero-touch)
- Support compliance and policy enforcement
- Increase patch/update distribution success
- Maintain disaster recovery protocols
- Securely retire/recycle/reassign asset
- Create **Total Economic Impact**: low TCO + high ROI

### Deploy, configure and integrate:

Rather than hours, a PC can be user-ready in minutes. When dealing with a volume turnaround of dozens of machines per day, the time savings and fine-tuned repeatable accuracy make a significant ROI.

### Manage, Audit and Support:

With a single reboot of the PC, Persy Tent Suite™'s automated self-healing process seamlessly applies the last approved state –even if disconnected from the network. It routinely saves companies upwards of 70% in support costs. and gets users up and running in under a minute.

### Optimize and refresh:

There's always a new application, an update, a patch or a variety of other sanctioned changes that affect a base image. Persy Tent optimizes change management. Once an image is deployed, you manage and automatically distribute authorized updates on your schedule.

### Retire and Reassign:

At end-of-life or user transitions, hard disks still contain sensitive information. To ensure compliant readiness for its next phase, Persy Tent quickly and thoroughly erases data and sanitizes the drive. This secure process leaves no trace of the former drive data (in accordance with NIST 800-88).



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