



# SCCM INTEROPERABILITY



Let's start with the plain fact that Persysent Suite™ and SCCM (System Center Configuration Manager) are **COMPLIMENTARY SOLUTIONS** and not an either/or proposition.

- Small functional overlap with regard to imaging and configuration management capabilities.
- Persysent Suite™ employs proprietary automations, while SCCM is a manual tool
- Persysent Suite™ focuses on "self-healing" and automated corrective action for the desired image; SCCM has no such capability.
- Persysent routinely updates repair points and schedules new snapshot of images, so SCCM re-imaging process is unnecessary. Also it saves existing profiles, data.
- Patch and updates using SCCM/Persysent combo streamlines and secures the process.
- A perfect partnership: SCCM manages the config, while Persysent maintains compute availability.

**CONTACT US TO SCHEDULE A DEMO**

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## Integrating with SCCM: Not "either/or," but "AND"

**Leveraging the capabilities of SCCM with the proprietary zero-touch intelligence and automated corrective action of Persysent Suite™**



When we introduce Persysent to IT professionals, at times the solution is compared to Microsoft SCCM. Whereas there is a *small functionality overlap* with imaging configuration management capabilities, the larger vision is that SCCM only manages configuration. The focus of Persysent Suite™ is self-healing and continuous compute availability. This, of course, takes into account that the configuration for any PC image is up to date and properly deployed—and that the workspace is properly transformed to meet the current and future needs of the organization.

To that end, Persysent Suite™ works as a compliment to SCCM. SCCM is a powerful tool that manages the deployment, and security of devices and applications across an enterprise through policy enforcement, and patching. Persysent has that ability too, however that's where the similarity ends. For SCCM, once the base image is built or updated, that's it. It doesn't maintain a continuous and updated repair point should any issue affect an individual PC. It does not do any type of repair.

This alignment happens when an IT organization creates and maintains an image using SCCM. They can add all the appropriate applications, security patches and updates and deploy to the entire enterprise. Once the image is "out in the wild" users might experience any number of performance issues that are self-inflicted, influenced from external activity, breached, or simply mis-aligned. One way or another, SCCM is not capable of any sort of automated repair/recovery and the user's productivity is disadvantaged. Persysent Suite™, and its proprietary technology, adds the ability to automatically schedule and take snapshots of the incremental changes of the approved image. Consequently, when a user calls support with an issue, they now can simply perform and on-demand reboot of the affected PC and return it to compliant productivity in less than a minute. This includes all the applications, profiles, updates and user data. It effectively removes the need to re-image and reapply all the patches, application and updates. It is not only a tremendous time saver, but also ensures the reliability and integrity of the desired PC image.





## SCCM INTEROPERABILITY

Intelligent workspace transformation starts with automation

Several Utopic clients concurrently leverage SCCM and Persysent for various automation tasks such as high speed imaging, deploying scheduled and successful updates/patches, managing baseline configurations, and enforcing PC compliance.

Without getting too technical: Persysent can perform imaging just as well as SCCM. In most cases, it can process an image faster because of certain process automations and the ability to incorporate drive encryption in parallel to the base image's creation. Persysent imaging is hardware independent where you can deploy a standard base image to any make or model of the computer in an environment. You simply have to download the driver CAB files on the server and Persysent does the rest. It coexists with SCCM in that one can continue to use SCCM for imaging if that process is working well. SCCM would apply authorized windows updates or install application and Persysent would then automatically capture that state so that you can immediately repair and restore the system back to the desired repair point in the event of an issue. Also, by offering multiple levels of repair provides even more control for IT teams.

Additionally, Persysent's other key functionality is that it can perform secure device wipe. This is outside of SCCM's functional purview. Upon retirement, reassignment or recycling, hard disks still contain a great deal of sensitive information. Persysent quickly and seamlessly erases data hiding in any proverbial dark corner and render the hard drive completely unreadable. This function (which can also wipe a drive remotely) complies with DoD, NIST 800-88 industry standards.

For many organizations having the imaging combined with automated self-healing is not a either/or proposition, but an "and" that delivers continuous ROI. A combined force provides the necessary value to not simply extend the lifecycle of an asset, but rather provide the necessary ingredients to control the image and ensure the end user is optimized to reliably carry out functions that support the business goals.



Utopic Software is a leading agent to facilitate workspace transformation: End-User Compute (EUC), IT Operations, Unified End Point Management (UEM), and security strategies.



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Persysent pays off.

## Making workspace transformation easier

Digital and Workspace Transformations are forcing business and technology executives to rethink their End-User Compute, IT Operations, and security strategies. To address the transformation goals, there must be a way to implement both legacy and decentralized solutions (like SaaS, EMM, MDM). Utopic understands the challenges of the modern IT enterprise and helps optimize your IT landscape and improve performance efficiencies towards workspace transformation.

### PERSYSSENT SUITE™ CAN...

- **OPTIMIZE UEM, EUC, ITSM AND SCCM** by applying zero-touch as the agent of progress.
- **MODERNIZE THE COMPUTE ENVIRONMENT** and work to replace outdated tools and processes.
- **MAINTAIN THE INTEGRITY** of the user-ready assets by managing operational optimization.
- **LEVERAGE PROPRIETARY AUTOMATION** to drive easier, more efficient migrations, refreshes, updates or authorized changes.
- **CONSOLIDATE POTENTIAL FORKLIFTS** to make upgrades and other transitions more cost efficient

### Evolution of intelligent infrastructure starts with automation

Utopic Software recognize the significant gap in today's complex, multi-networked and interlaced business environment. The IT pro has to wear far too many hats to be a truly effective administrator; part traffic cop, part handyman, part detective, part conductor. Utopic's IT-driven professionals knew automation was the key to better managing an enterprise—but automation that sufficiently addresses the many silos, various endpoints, incompatible and hodgepodge systems, and vulnerabilities across an entire integrated IT landscape.



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